

Library & Information Services Emerging Digital Paradigm

Dr. Rajesh Kumar

Dr. Tariq Ashraf



BOOK AGE PUBLICATIONS

NEW DELHI

AGRA

Published by

Book Age Publications

I-152, 2nd Floor, Street No. 11

Lalita Park, Laxmi Nagar, Delhi-110092

Ph: 9811140390

E-mail. bookage_nks@yahoo.com

Branch Office

Book Age Publications

22 Kaveri Puram, Dayalbagh

Near Dayalbagh University Agra-282005

Ph: 9811140390

Distributed by

Brijwasi Book Distributors & Publications

H-87, Lalita Park, Laxmi Nagar, Delhi-110092

Ph: 22458302, 98111-22902, 98111-40390

E-mail: brijwasipub@yahoo.com

brijwasibooks@gmail.com

All rights reserved. No part of this publication may be reproduced, stored in retrieval system, or transmitted in any form or by any means, electronic, mechanical, photo-copying, recording, or otherwise, without the prior written permission of the authors and the publishers.

First Edition 2019

© 2019, Authors

Price: ₹ 795/-

ISBN: 978-93-88181-11-2

Laser typeset by MS Computers, Partparganj, Delhi-92.

Printed at MS Indian Enterprises, Delhi.

CONTENTS

<i>Preface</i>	(iii)
<i>Acknowledgement</i>	(v)
1. Effective Outreach Techniques for the Promotion of Library Information Resources in JNU <i>Dr. Shiva Kanaujia, Dr. Shipra Awasthi, Rishabh Jain, K. N. Rao</i>	1-6
2. Role of Social Media and Social Network Sites in Providing Library and Information Services <i>Ravi Shukla, Dr. Manoj Kumar Verma</i>	7-13
3. Application of QR Code Technology in Modern Libraries to Enhance Library Services: A Practical Approach <i>Saumen Das, Dr. Manoj Kumar Verma</i>	14-20
4. Level-wise Difference in Information Seeking Behavior of Undergraduate Students: An Exploratory Study <i>Deepti Khatri, Dr. Paramjeet K. Walia</i>	21-26
5. A Comparative Study of web enabled Information Services of Selected Deemed University Library Information Centers of Delhi and NCR <i>Rajni Jindal, Dr. Javed Khan, Dr. Projes Roy</i>	27-35
6. Authorship pattern of Publications of Pramana-Journal of Physics as Reflected in Web of Science Database: A Bibliometric Analysis (2011-2015) <i>Pratibha Sharma, Dr. R. K. Mahapatra</i>	36-42
7. Awareness of Plagiarism Among pg Female Library and Information Science Students in Mangalore University <i>Dayanandappa Kori, Dr. K R Mulla, Shwetha B K</i>	43-46
✓ 8. Collection Development and Management for Libraries Management in the Digital Era <i>Dr. D.D. Lal</i>	47-54 ✓
9. Impact of Internet on Information Seeking Behavior of Practicing Medical Professional in Udham Singh Nagar District of Uttarakhand: A Study <i>Vinod Kumar, Dr. S. K. Panday</i>	55-60
10. Adaptation of Library Digital Services for the Visual Impaired Persons in the Academic Library: A Case Study in Delhi <i>Dr. Vinod Kumar, Dr. Uma Tyagi</i>	61-64
11. Use and User Satisfaction on Library Resources and Services: A Study of India Council of World Affairs (ICWA), Library in Delhi <i>Shashi Rawat, Dr. Rajesh Kumar, Rohtash Singh, Dr. Sudhir Tyagi</i>	65-72
12. An Approach to the Knowledge and Utility of Social Media applications among Engineering Community in Ict Age (Rayat Bahra University Chandigarh: A Survey) <i>Dr. Seema Sharma</i>	73-78
13. IPR'S in the Digital Era <i>Dr. Salma Khan, Farooq Ahmad Khan, Dr. Rajesh Kumar, Priya Shukla</i>	79-81
14. Impact of Information Technology on the Role of Health Sciences Librarians <i>Deepa Mehra, Mohammad Arif Khan</i>	82-85
15. An Indigenous Indian Medicinal Treasure: Traditional Knowledge Digital Library <i>Rohtash Singh, Dr. Sudhir Tyagi</i>	86-90

Collection Development and Management for Libraries Management in the Digital Era

Dr. D.D. Lal*

Abstract

The objective of each library should be to acquire or have access to the best quality content on each subject of its concern. The content and the services offered by the library should contribute to the creation and discovery of knowledge of interest to its parent body. Thus, the library should find ways and means to give seamless access to the digital resources so acquired and act as a bridge between all types of users and the diverse knowledge resources. All relevant content so acquired should be preserved and archived by the library for future use.

The e-Content has impacted the acquisition of content, processing of documents, access to e-resources, services to users and archiving of e-content methodologies in libraries of all types and sizes. The users have become better informed through the web and their demands have also grown. The major developments in ICT can either eliminate libraries or make them more and more important for delivering packaged, best and relevant content to users. Keeping in view the present developments, the strategies of the libraries should adopt bearing in mind the future needs of quality content by their users. In India, the library funds were available and the managements could read and write on the wall they supported for the modernization of their libraries. All these developments have thus resulted in the exponential growth of digital collections in libraries. Simple library operations became redundant in many good libraries and were replaced by automated operations using ICT.

What is accumulation administration at an advanced age? Our condition is quick-paced, driven by fast changes in data innovation, developing zones of interdisciplinary research, a bounty of new advanced assets, spending imperatives, changes in showing practices and student desires and moving institutional arrangements and needs. The results end in the accumulation administration in this ocean of data assets and arrangements, get to techniques, and for budgetary decisions. This paper investigating gathering administration as far as center qualities, academic correspondence issues, acquisitions exercises, access and conveyance issues, and development. It finishes up with reflections for diagramming the eventual fate of accumulation administration.

Introduction

Libraries are not about books; they were, are, and will be connected to empowering correspondence across over existence. Books have been a way to deal with do that irrefutably, anyway today there are other, consistently better, ways to deal with accomplishing this. Libraries need to finish up straightforward at supporting a wide scope of media, and they should continue grasping the new, or face the aftereffects of losing hugeness to the standard culture.

The meaning of a library accumulation has extended to involve in any event four levels:

1. Locally claimed physical archives;
2. Physical reports claimed by different libraries yet accessible through ILL;
3. Purchased or bought into electronic reports;
4. Free electronic reports.

* (Head & Officer Incharge for Library), National Brain Research Centre, (Department of Biotechnology, Ministry of Science & Technology), Government of India, NBRC, NH-08, Nainwal Mode, Manesar, Gurgaon, Haryana.

Collection Development in the Libraries

The computerized gathering ought not to be vaporous in nature. It ought to be of long-standing quality and have importance for what's to come. The gathering created ought to be client-driven when all is said in done and not for stray clients. For intermittent needs libraries should access such substance through a library organize. Therefore the nature of accumulations ought to be founded on long haul and transient significance for a wide range of accumulations including conceived computerized accumulations. While inquiring about an enormous scholastic library ought to give a strategy to curating digitized or conceived computerized accumulations in a library, little libraries should organize with library arranges and concentrated organizations for curating significant records. The whole lifecycle of digitized and conceived advanced works directly from their choice, accumulation and support is essential to investigate so that there is no loss of information and the substance is updated intermittently to the most recent stages. The accessibility of qualified staff can provide specialized guidance and give soundness to the gathering and facilitate curation work now and again. There are different sorts of dangers characteristic in keeping up computerized accumulations. With the progression of time, new arrangements develop to get shields from such dangers. The specialists related to curation work ought to stay side by side to the new innovation arrangements.

The exponential development of advanced assets, the unpredictability of overseeing computerized library accumulations instead of their print partners, the development of new subjects in the Universe of Knowledge and quick Interactions between the units of information has required that there ought to be a computerized gathering plan in every library.

The arrangement should cover at any rate the accompanying exercises in changed degrees, contingent upon the kind of the library, foundation accessible, capabilities of staff and the effectiveness with which the administrations satisfy their targets:

- Creating advanced accumulations;
- Overseeing brought into the world advanced accumulations;
- Choosing Digital Resources from the Web;
- Buying into advanced substance;
- Overseeing advanced innovations;
- Overseeing consistent access to advanced assets; and
- Saving and chronicling chosen computerized accumulations, labor support, and so forth.

Conventional Collection Development

Subjective administrations and ideal use of the assets can never be performed without the predictable and complete gathering of archives. The ubiquity of a library mostly relies upon the sorts of materials gathered and on the level of force in accumulation. Be that as it may, it is obvious that the library can't give everything that the clients need and it has turned out to be progressively evident in the light of present monetary imperatives and uncommon increment in the distributed records.

Development and improvement of the gathering is a standout amongst the most testing and creative procedures of the library calls, whereby, the library staff obtains an assortment of perusing materials to fulfill the needs of its clients. It centers around the structure of library gathering, in a perfect world after the rules that are as of now settled and enunciated in the library's composed accumulation improvement approach.

Gathering improvement is the orderly structure of a library accumulation dependent on important information as opposed to an emotional decision. It is the way toward surveying the quality and shortcoming in accumulation and after that making intends to address the shortcoming and keep up the quality. The procedure of gathering building incorporates choice of current just as review material and the assessment of the current accumulation.

Criteria Selection for Offline e-Resources

In the changed condition, the library experts working in various sorts of libraries are entirely difficult, concerning the kind of rules to be pursued in the determination and securing of electronic assets. The bookkeepers search for disconnected items that offer simple establishment, sensible evaluating, great specialized help and sensible permitting limitations.

The Criteria ought to be assessed dependent on the accompanying focuses

- The vital measure of staff time to give access, preparing and help.
- The long haul suitability of assets for protection purposes.

- The long haul ease of use of an asset's information (for a particular timeframe).
- The wide availability of the asset under present copyright laws and authorizing understandings.
- The similarity of equipment.
- The accessibility and sufficiency of documentation.
- The money of the asset's data, whenever esteemed vital for the topic.
- The ease of use of the asset.
- Network Capability.
- The substitution approach of the distributor in case of harm.

Criteria Selection for Web Resources

Similar criteria are connected to the determination procedure for electronic assets as are connected to print. In expansion to standard choice criteria, the accompanying criteria explicit to electronic assets ought to be considered.

- Wider get to and more prominent adaptability in looking
- Availability in an assortment of configurations (for example ASCII, PDF, HTML, SGML, and so on.).
- Electronic assets ought to be accessible previously or not later than the distributions of the article in its print group.
- User agreeableness.
- Publisher/aggregators dependability and client support.
- Increased usefulness.
- Enhanced access to remote clients.
- Time accessibility
- Hardware and programming prerequisites ought to be thought about.
- A trial period is possibly accessible for inspecting the utility and the estimation of the asset before a last duty or request is made with the distributor/seller.
- Service Implications (Collection Management Team, 1998).

Comparison between Traditional Environment and Electronic Environment

The methods for getting to data and library tasks have experienced transformative changes. A change in outlook is seen in the general data condition which might be featured as pursues.

Sl. No.	Traditional Environment	Electronic Environment
1.	Reading	Browsing
2.	Ordering, Billing, invoicing	E-commerce
3.	Writing	Web Publishing
4.	Card Catalogue	OPAC
5.	Document delivery	E-Prints, attachments, scanned images
6.	Interlibrary Loan	Consortia
7.	Literature Search	CD-ROM and Internet Search.
8.	Resource Sharing	Networking
9.	Classification Subject Directories,	Subject Gateways
10.	Cataloguing	Meta Data
11.	Indexing Systems Search	Strategies

Electronic Content Sources and Strategies

Web Resources / Online Resources

The Web assets that we access through the web crawlers are evaluated to be under 10% of computerized assets open through the Web. The rest of the E-content which is known as the 'Shrouded Web', 'Imperceptible Web' or 'Profound Web'

is a significant asset for perusing, research and reference. The fundamental point is the thing that methodologies custodians ought to receive to get to this asset which is considered of essential significance. A large number of the sites holding that substance are constrained by passwords and are for the most part membership-based. The issue is how do curators make access to these assets conceivable, less expensive and dependable? They are not listed via web indexes. The data condition is developing. The Bookkeepers should remain to learn the advances occurring, direct research and enhance or receive the most recent innovations to utilize profound Web asset while keeping up the copyright worries of distributors and writers. Additionally, the profound Web is utilized by hostile to social components, tranquilize pedlars, obscene offices, weapon sellers, and so forth for their very own detestable exercises. There is a requirement for administrators to recognize great destinations and the awful ones, and figure out how to utilize them or stop their utilization.

Electronic journals (e-Journals)

Distributing of E-diaries has moved the possession ideas of holding print duplicates of diaries to having on the web access to E-diaries. Libraries can't bear to keep up print duplicates when access to them is accessible through the Web. Yet, some clients like to utilize print duplicates while in the meantime a few clients like to get to just online duplicates. In certain libraries, the inclination is given to keeping up both the releases until the utilization of E-diaries turns out to be increasingly trustworthy. Inside these imperatives, print-on-request is viewed as attractive. A few distributors and merchants have started offering such an administration.

Keeping in view the heightening expenses of E-diaries, absence of filing offices with libraries, constraints of consortia, and so on. The accompanying issues should be considered in future so far as access to non-open-source E-diaries is concerned:

1. Print on interest with an online review of substance might be a possibility for libraries.
2. Back records of all diaries need to get digitized and become accessible on the web on the off chance that they are not effectively accessible on the web.
3. The consortia supervisors should arrange legitimate valuing for access to back-files of diaries
4. The dependability of filing back records of diaries by distributors is an issue that should be handled at the national level in every nation and an arrangement characterized.

Electronic Books (e-Books)

Before, in print group, a writer would compose an original copy and the distributor would get it altered and distribute it for appropriation. In the E-book position there are a few different on-screen characters who assume various jobs. These incorporate equipment makers, programming makers, advanced commercial centers, aggregators, merchants and other people who handle E-content regarding that matter and the individuals who are keen on the utilization of E-books. The Digital Content and Libraries Working Group (DCWG) suggest three fundamental properties that ought to be investigated while choosing E-books.

Incorporation of all titles: All E-book titles accessible available to be purchased to the open ought to likewise be accessible to libraries.

Suffering rights: Libraries ought to have the alternative to successfully possess the E-books they buy, including the privilege to move them to another conveyance stage and to keep on loaning them inconclusively.

Mix : Libraries need access to metadata and the board instruments given by distributors to upgrade the disclosure of E-books.

It might be noticed that whichever substance is prescribed for understudies to peruse may not be accessible in E-book structure. In India, E-books are gradually getting to be accessible in dialects other than English. Be that as it may, their number and rate of change into E-book structure is excessively little. Bookkeepers should investigate the institutionalization issues as the organizations of E-books continue evolving. Restrictive arrangements, for example, Adobe PDF, PostScript, Microsoft Reader and DAISY Digital Talking Book are outfitted with Digital Rights Management (DRM).

Libraries need to investigate the authorizing models. They ought to have the option to offer E-books to a boundless number of clients with the authorizations of printing the essential writings. Database models which enable concurrent access to E-book substance could be liked.

These following proposals may help in building up legitimate administration techniques:

1. Keep a watch on the E-book advertises and recognize the new plans of action consistently.
2. Prefer a model with the boundless concurrent client gets to.
3. The advanced rights of the board (DRM) confinements should be investigated cautiously.
4. Get exact and point by point MARC records with E-books.
5. Prefer to have a joint effort on accumulation improvement of E-books.
6. An agenda of authorizing prerequisites ought to be readied.
7. Archiving of E-book substance ought to be investigated.
8. Acquisition of E-books ought to be request driven.
9. Gaps in fundamental E-book assets ought to be distinguished and gained at the appropriate time.
10. Open access E-books should be chosen for sometime later.
11. Collaborate with library systems for getting the best open access assets.
12. Interlibrary Loan (ILL) office ought to be presented in the E-book permit understanding.
13. Short-term credit choices ought to be talked about with sellers to maintain a strategic distance from superfluous memberships to huge bundles. There are a few versatile E-book gadgets, E-book programming on a scope of stages and E-book making programming, for example, Adobe Frame Maker, Adobe Page Maker, Adobe Design, Adobe Acrobat, Adobe Acrobat Capture, and so forth.

Following suggestions may build up legitimate methodologies on mechanical issues:

1. Information about new stages and changes in the current ones be consistently observed and inspected.
2. Downloadable PDF arrangement to be linked.
3. Availability of revelation highlights with consistent access to be linked.
4. Navigation instruments inside E-book environment for clients and library staff be made or chose with the bundles.

Digital Textbook Adoption

Generally, advanced course readings are starting to be utilized as understudies are getting comfortable with perusing E-content calm. These reading materials fill in as elective writings to printed course readings. A few reading materials over the Internet are accessible for nothing out of pocket and some explicitly covering the course of the understudies could be accessible at a lower cost than printed books. While understudies would favor printed writings, be that as it may, those inspired by the most recent increments to the course books can get them through online reading material. Another bit of leeway of advanced course readings is that they can have mixed media substance and intelligent highlights. There is an extraordinary requirement for instructive organizations and libraries to get related to distributors in creating propelled reading material which could be significantly more helpful for understudies.

For example in India, CBSE course books from Class I to Class XII in the flipbook configuration are accessible from NCERT (National Council of Educational Research and Training) and can be down stacked, printed and utilized by understudies for nothing out of pocket.

Libraries and the establishments intrigued by the utilization of course readings by understudies need to check the nature of course books. The substance should be true and ought to get overhauled and refreshed now and again. This does not occur dependably. Libraries, notwithstanding, should be related to the course reading administrations in schools and universities to streamline issues of substance and innovation.

Flipbooks

The sight and sound and ICT applications are being utilized to grow further developed intuitive E-books called flipbooks. The projects and administrations are accessible to create flipping-page-style distributions. This innovation is additionally utilized in creating on the web magazines, inventories, pamphlets, and so on. "Advanced flipbooks give an intelligent, dynamic, and outwardly appealing organization for content, illustrations, sound, joins and different components to mix into an all the more captivating and engaging background for clients. Custodians can utilize open source and modified programming to change over PDF-based E-books into flipbooks.

Open Access Content

Open access activities have been making strides since the origin of the Web. Registry of Open Access Journals (DOAJ) offers 10,306 diaries; 7,445 accessible at article level; 121 nations and 2,652,970 articles in 2017, and the Directory of Open Access Books (DOAB) is including an ever-increasing number of titles and is turning into a helpful apparatus. The Budapest Open Access Initiative is one of them. Open access substance is accessible either for nothing out of pocket or with some extra utilization rights. The creators add to open access either without anyone else chronicling which is called 'green' open access or by distributing in open access diaries which is called 'gold' open access.

Libraries need to check the particular procedures that should be received and supported. Open access systems ought to likewise cover national arrangements for open access substance made inside the nation and approaches for utilizing open access content that is accessible through the Web from various worldwide sources. The methodologies in an ordered structure are to feature various issues concerning open access.

Government Policies

1. All substance and information made with open financing ought to be transparently available for study, research, and reference for nothing out of pocket through the Web.
2. Governmental offices and establishments making and utilizing substance ought to partake in universal endeavors on OA.
3. Policies ought to be encircled to welcome the instructing and research network to distribute in open access diaries while keeping up gauges through friend looking into.
4. Publicity ought to be given to open rights to open access.
5. Support Green and Gold open access activities of creators.
6. Support ought to be given for foundation and institutional vault advancement.
7. National methodologies for long haul protection of open access substance ought to be surrounded.

Associations and Libraries

1. Associate research staff with library experts for choosing the quality substance. The substance ought not exclusively to be of high caliber, however, ought to be pertinent to the foundation.
2. Discovery and total of suitable substance be accomplished through library systems and through particular offices and affiliations. This ought to be from; different sources including open access and open substance conceived computerized assets. The utilization of ordering of nearby OA assets, revelation instruments, and so forth would be basic.
3. The library experts must be prepared in securing and documenting open access content. They ought to have the option to deal with specialized issues concerning interoperability, Open Archives Initiative, Protocol for Metadata Harvesting (OAI-PMH) consistence, metadata creation, and so forth.
4. Long-term conservation procedures for open access substance would need to be a piece of the library action any place sensible. Generally, cloud administrations are additionally accessible for this reason.

Electronic substance Sharing

It isn't workable for any library to hold or approach all the substance a library would be keen on. All the substance the libraries hold isn't being utilized by their clients. All things considered, the idea of sharing of assets developed thus did the systems administration of libraries. The Library organizes far and wide in rebuilding their profiles to oblige new needs of libraries and their clients. The electronic substance can be gotten through systems administration of libraries, systems administration of advanced assets and sharing of these assets by libraries.

A portion of the, by and large, acknowledged focal points of utilizing electronic overprint are:

1. **Speed:** It sets aside little effort to peruse or look, to extricate data, to incorporate that data into other material.
2. **Functionality:** an electronic rendition will enable the client to approach the production and to dissect its substance in new ways (for example with a word reference one would never again be limited to looking under headwords).
3. Multi-client get to the same duplicate of the article or page can be gotten to by multiple clients sitting on their work areas.

4. **Content:** Electronic assets comprise with the mixed media impact, for example, pictures, video, sound, and movement, which couldn't be recreated in print.
5. **Storage:** It is winding up extremely modest to store information with the emotional decrease in the expenses of PC equipment.
6. **Management:** Electronic assets can be overseen viably by suitable programming.
7. **Inter-operability:** With the appearance of such gauges as Open URL we are progressively seeing the connecting together of frameworks so one thing inside an electronic asset can straightforwardly connection to another somewhere else.
8. **Re-Use:** Electronic assets can be repackaged and re-utilized in such frameworks as Virtual Learning
9. Environments, or asset/perusing rundown instruments.

Conclusion

Nobody can say with any certainty how gathering administration will be comprehended an age from now. The thoughts offered in this paper are planned to enable us to confront the energizing and stupefying difficulties in the arranged time. The terms change and change in outlook are routinely heard in exchanges on the eventual fate of libraries in a time of colossal mechanical, social, and institutional change. With regards to gathering the executives, the test is to innovatively reconsider our job in light of these quick advancements in insightful correspondence, acquisitions exercises, access and conveyance issues, and development, while keeping up our center proficient estimations of the value of access, scholarly opportunity, and stewardship.

In the present electronic condition, gathering advancement is getting to be an accumulation the board, which is a lot more extensive in degree. The bookkeeper must go about as an information supervisor, applying the aptitudes directly from gathering arranging, determination, examination and collaboration to deal with the crossing point of both print and e-assets. They have to consider the accessibility and availability of different electronic configurations to convey the best data to all clients at all conceivable time. The web has acquainted new assets with accumulation directors all through the world.

In the changed condition today, an administrator should extend the scope of assets for the advantage of clients particularly to incorporate those accessible in the electronic arrangement, viz. electronic or web open data assets. The general example of expert exercises remains conspicuously like what it has been for the last 50 years and the sky is the limit from there. Custodians still assess data assets, associate clients to the data they need and arrange data for simpler access by the clients. With the appearance of electronic assets, curators we are finding that their job as data middle people requests another subset of semi specialized aptitudes and mindfulness. Bookkeepers must not just recognize and encourage access to electronic data assets, yet additionally, teach library clients about how to get to them and when to utilize them.

References

1. Carlson, S. (2002). Once trustworthy newspaper databases have become unreliable and frustrating: Supreme Court decision led publisher to purge much archival material, chronicle of higher education.
2. Chowdhury, G.G. (1999). Introduction to Modern Information Retrieval. London: Library Association.
3. Collection Management Team (1998). Collection Development Policy: Electronic Resources.
4. Website: http://www.csupomona.edu/~library.cm/policy_e.html (Access Date: 31/03/2004).
5. Gardner, R.K. (1981). Library Collections: Their origin, selection and development. New York: McGraw Hill.
6. Harloe, B. and Budd, J.M. (1994). Collection development and scholarly communication in the era of electronic access. *Journal of Academic Librarianship*. Vol. 20 (2), pp 83-87.
7. Hogan, J. (1998). Why won't my Westlaw search work on Lycos? *Perspectives: Legal research and writing*. Vol. 7 (3), pp. 123-126.
8. Kevil, L.H. (1997). Payment and subscription models for online publications. *Library Acquisitions: Practice and Theory*. Vol. 21 (3), pp 247-249.
9. Kovacs, D.K. (1999). Electronic publishing in libraries: introduction. *Library Hi Tech*. Vol. 17 (1), pp 8-9.
10. LaGuardia, C.M. and Huber, C. (1992). Digital dreams a CD-ROM user's wish list. *Library Journal*. Vol. 117 (2), pp 40-43.

11. Lee, Leslie A. and Wu, Michelle M. (2002). Do librarians dream of electronic serials? A beginner's guide to format selection. *The Bottom Line: Managing Finances*. Vol. 15 (3), pp 102-109.
12. Lee, Stuart D. and Boyle, Francis (2004). *Building an electronic resource collection: A proposal guide*. London: Facet. pp 6-7.
13. Mambretti, C. (1998). *CD-ROM Technology: A manual for librarians and educators*. McFarland, NC.
14. Macie-Mason, Jeffrey K. and Jankovich, Alexandra (1997). PEAK: Pricing electronic access to knowledge. *Library Acquisitions: Practice & Theory*. Vol. 21 (3), pp 281-295.
15. Macie-Mason, Jeffrey K. and Riveros, Juan F. (1997). Economics and electronic access to scholarly information. Available at: <http://www-personal.umich.edu/~jmm/papers/peak-harvard97>.
16. Rowley, J. and Stack, F. (1997). The evaluation of interface design on CD-ROMs. *Online and CDROM Review*. Vol. 21 (1), pp 3-13.
17. Singh, S.P. (2003). Evaluation of electronic reference sources. *DESIDOC Bulletin of Information Technology*. Vol. 23 (2), pp 43-47.
18. Spiller, D. (2000). *Providing materials for library users*. London: Library Association Publishing.
19. Swan, J. (1992). Rehumanising information: an alternative future. In J. Hannigan, Ed. *Library Literature 21: The best of 1990*. London: Scarecrow. pp 18-29.
20. Sweetland, J.H. (2000). Reviewing the world wide web: theory versus reality. *Library Trends*. Vol. 48 (4), pp 748-768.
21. United States Supreme Court 2001. *The New York Times Company vs. Jonathan Tasini*, Supreme Court Reporter Vol. 121, pp 2381-2403.
22. Uren, David (1998). Disaster scenarios for information age. *The Weekend Australian*. Nov. 21-22 pp 52.
23. Wyatt, Jeremy C. (1997). Commentary: Measuring quality and impact of the World Wide Web. *BMJ*. Vol. 314 (7078), Website: <http://bmjjournals.com/archive/7078ip2.htm> (Access Date: 31/03/2004).

□□□